

# City of Woodhaven

## Solid Waste Program Update – Spring 2017



### **Dear City of Woodhaven Resident:**

Welcome to GFL Environmental USA Inc. (GFL), Southeast Michigan's largest privately owned and operated full service solid waste provider for over 50 years, building customer satisfaction on family values, trust, and a commitment to exceeding expectations.

As you are now aware, the City of Woodhaven has approved the acquisition of Rizzo Environmental Services by GFL effective September 30, 2016. GFL will assume the entire solid waste program including residential household solid waste collection and disposal, yard waste collection and processing, large bulky waste, and recycling collection and processing. To assist you during this transition period, we have made available pertinent information that outlines all of the services you presently have and new features that may interest and benefit residents.

Please keep this information in a convenient location. If you should have any questions or need additional information please contact our Customer Care Center at 844.464.3587 Monday through Friday from 7:00 am to 5:00 pm.

### **Service Days:**

Please be aware that your current collection day has not changed. GFL will continue to collect your household solid waste, yard waste, large bulky waste, and recyclables on the same day you are presently receiving service.

**All items for pickup (including trash, recycling and yard waste) must be out by 7:00am.**

## **HOUSEHOLD SOLID WASTE-NEW PROGRAM CONTINUES**

Woodhaven residents will continue universal use of 96-gallon refuse containers.

• **96-gallon refuse containers are black with hinged black lids & wheels with City of Woodhaven stamped on both sides.**

In an effort to keep our city neat and clean, and improve the quality of your collection services, we have moved to a new roll out cart system. A 96-gallon trash cart has already been delivered to your home. Should you experience any issues with your trash cart please contact GFL 844.464.3587. All carts come with a 10 year warranty.

• **To help keep your new cart in a clean and sanitary condition, we request you place household waste in bags prior to placing in**

**your container.**

Should you need an additional trash cart, they can be purchased from GFL 844.464.3587. Each cart has a serial number and will be assigned to a specific street address. Carts, once delivered, are the property of the address it is assigned to.

Please place household solid waste out in your 96-gallon trash cart by 7:00am. To provide a safe environment in every neighborhood, please remove containers from the collection point as soon as possible following collection. To eliminate spillage and possible injury, please do not overload containers. Weight limit on 96-gallon trash carts should not exceed two hundred and twenty-five pounds.

**You can also contact GFL Environmental USA Inc. at 844.464.3587 for additional information.**

## NEW RECYCLING PROGRAM CONTINUES

**Enhanced Recycling Program continues in Woodhaven:** In an effort to continue the enhanced recycling program, GFL has partnered with the City of Woodhaven to keep the 64 gallon wheeled recycling cart program available to all residents. This is a universal program and will not increase your collection rate.

• **64-gallon recycling carts are black with hinged black lids, wheels and have the City of Woodhaven stamped on one side and We Recycle on the opposite side.**

In an effort to keep our city neat and clean, and improve the quality of your collection services, we are continuing the new roll out cart system.

Should you need an additional

recycling cart, they can be purchased from GFL 844.464.3587. Each cart has a serial number and will be assigned to a specific street address. Carts, once delivered, are the property of the address it is assigned to.

**Your old container**—Please keep in mind that your existing 18-gallon bins will no longer be serviced. If you wish to keep your 18 gallon bin for other uses around the house, please do so. If you prefer to dispose of it, you can set it out for collection.

**Note:** *Once a resident takes possession of a free 64 gallon recycling cart it is their responsibility to keep it in a clean, safe and serviceable condition. Residents that misplace or remove carts from their property or damage carts, other than through the negligence of GFL, will be required to pay to have a second recycling cart delivered.*



### WHAT CAN I PUT IN MY RECYCLE CART?

- Plastics – containers with codes 1 through 7
- Clear & colored glass
- Metal
- Paper milk or juice cartons
- Paper, phone books, magazines and brown paper bags
- Cardboard – cut into 2'x 2' pieces and tied in bundles
- Paper board and box board (i.e. cereal, tissue, shoe box) - flattened and stuffed in biggest box or bundled

### What isn't recyclable?

- Packing materials
- Garbage
- Propane Tanks
- Paint cans
- Medical Waste
- Flammable liquids
- Household cleaners
- Dry or liquid chemicals
- Wood items
- Household Batteries
- Grocery Bags

### BULKY WASTE—APPLIANCES & FURNITURE

The collection of large bulky waste, such as appliances and furniture, will continue to be part of your solid waste program. You may set out large bulky items on your regular scheduled service day for collection.

Please place large bulky items out separate from other products for collection and have out by 7:00A.M. Large items may include: washers, dryers, freezers, refrigerators, air conditioners, hot water tanks, stoves, microwaves, couches, chairs, tables, dressers and other large items.

*FYI: Please remove the doors and racks from refrigerators and freezers prior to setting out for collection. Also, it is the contractor's responsibility to make sure Freon is extracted according to current environmental standards.*

### YARD WASTE

Yard waste collection will continue to be part of your solid waste program. We will be collecting yard waste on your regular scheduled service day. Yard waste will also be collected in a separate truck starting April 1 of each year and ending on Friday of the second full week in December. Please have your yard waste set out for collection by 7:00A.M.

Yard waste includes: Garden waste, leaves, lawn cuttings, shrubs & tree trimmings/pruning waste. Yard waste will be collected in up to 32 gallon plastics or metal containers marked "yard waste." Biodegradable (Kraft bags) yard waste paper bags can also be set out for collection during the compost season. Please keep in the mind the weight restrictions on 32 gallon containers is 60 pounds.

*FYI: Brush and tree limbs larger than 2 inches in diameter and bundled will be collected with the trash. Bundles should not exceed 4 feet in length, 18 inches in diameter and 60 pounds in weight. Please tie with heavy twine or rope.*

### Not considered yard waste:

Dirt  
Sod  
Large Stumps  
Sand  
Gravel  
Animal Feces  
Dead Animals

### Annual Holidays

GFL Environmental USA Inc. observes the following holidays:

#### NEW YEARS DAY

January 1st

#### MEMORIAL DAY

Last Monday in May

#### INDEPENDENCE DAY

July 4th

#### LABOR DAY

First Monday of September

#### THANKSGIVING DAY

Fourth Thursday of November

#### CHRISTMAS DAY

December 25th

Please remember that if a holiday falls on a weekday, your scheduled service day will be delayed by one day. Regular collection will resume the following week.